

**SECTION 2500. FINES AND PENALTIES (MO #4159)**

<b>Action</b>	<b>Amount</b>	<b>Explanation</b>
Meter Lock Removal, 1 <sup>st</sup> Occurrence	\$150.00	Fine is imposed when a District lock securing the meter at a property is found removed for the first time since the opening of the most recent account. The fine is placed against the property.
Meter Lock Removal, More than 1 Occurrence	\$250.00	Fine is imposed when a District lock securing the meter at a property is found removed for the second, or more, time since the opening of the most recent account. There is no time limit between the imposing of the first and second fines. The fine is placed against the property.
Involuntary Meter Removal Charge	\$150.00	Fine is imposed when two (2) consecutive Cut Lock Fines have been issued to the property's open account and the removal of the meter from the property by District staff is warranted.
Damaged Angle Meter Stop Charge	\$75.00	Fine is imposed in conjunction with a Cut Lock Fine in the event that the Angle Meter Stop is damaged during the process of cutting a lock from the meter.
Damaged Meter Fine	\$150.00 (plus material and labor to repair meter)	Fine is imposed when a preponderance of the evidence available reasonably concludes that damage to a meter was deliberately or negligently caused by the account holder, tenant, someone in their employ; or by an external contractor

		or other party. Fine is in addition to the charge to repair or replace the meter.
Straight Line/ Meter Bypass Fine	\$150.00 (plus estimated usage)	Fine is imposed when a meter has been removed from the meter box, or the meter is bypassed, and a line is installed directly from the District's service line to the customer's service line, preventing the meter from measuring consumption.
Unauthorized Use Fine	\$150.00	Fine is imposed when District facilities, including meters, are not used as intended or the use of the facilities poses a potential danger to other District facilities or rate payers.
Unauthorized Hydrant Use Fine	\$750.00 (plus estimated usage)	Fine is imposed when water is used from a hydrant or wharf head within the boundaries of the District without prior authorization and installation of a meter by District staff.
Delinquent Charge:		
Monthly Billing	\$5.00 or 5% of unpaid balance, whichever is greater	Generally, charged 21 days after the bill date if full payment is not received.
Bi-monthly Billing	\$10.00 or 10% of unpaid balance, whichever is greater	

Interruption Process Fee	\$30.00	Charged when a customer that has been scheduled for interruption due to non-payment has failed to pay the past due balance by the given date and time. The fee is non-refundable is based on the passage of the payment due date and time, not the physical interruption of service to the property.
Blocked Access Fine	\$100.00	Fine is imposed when the meter serving the property is not accessible without impairment by District staff, to include fencing or walls that impede access. The fine is placed a maximum of one time per billing cycle. A warning will be issued to the property for the first occurrence only.
Unauthorized Sewer Connection Fine	\$1,000.00 (plus current connection fees)	Fine is imposed when a sewer connection exists between a property and the District's sewer line that was previously unauthorized or the connection fees have not been paid.
Returned Payment Fee	\$25.00	The fee is applied when a check or credit card payment has been returned to the District as unpaid.
Negligence to perform annual backflow testing and certification.	\$150.00	Fine will be charged when a customer fails to test the backflow device. The District will have provided a first and second notice to test the device giving the water user a two week period to have their backflow prevention device tested. If no test certification is provided by the customer to the District within the 2 week period, the District will perform the test and apply the fine.

